



Date Provided: 5 August 2021

Title Data Cleansing

Ref: EFOI 14173

Information Request

Under the Freedom of Information act please can you advise whether you have cleaned the consumer data you hold within the last six months. By cleaned I mean identified and deleted individuals that have passed away and identified people that have moved house and updated their details. I look forward to hearing from you.

Response by Eastbourne Borough Council

Eastbourne Borough Council has an ongoing process of updating customer data as soon as we are aware of changes; this includes removing the deceased from the Electoral Roll. However, information on the deceased and those who have moved is not automatically erased as we adhere to statutory retention periods and these can be viewed on our website –

[Retention and disposal schedules](#)

The council usually reviews the data it holds after the end of the calendar year.