

Factsheet

Rough Sleepers- Eastbourne

HOMES FIRST

**Lewes and Eastbourne
Councils**

working together for you

Support & Advice Eastbourne Borough Council Rough Sleeper Specialist Advisor

If you are rough sleeping in Eastbourne you can make an appointment with our Specialist Advisor for Rough Sleepers at Eastbourne Borough Council. Eastbourne Borough Council has a duty to provide advice and assistance to anyone who is homeless or threatened with homelessness in the area.

If you have been verified as a rough sleeper the Outreach team will contact the Specialist Advisor for Rough Sleepers. If you have not been verified, you can go to the Salvation Army Rebourne Centre on Langney Road or Matthew 25 Mission at Brodie Church between 10am and 2pm and they can assist you to make a homeless application by calling 01323 410000 or by applying through our website which is www.lewes-eastbourne.gov.uk

If you do not have a phone, your best option is to go to the Rebourne Centre or Matthew 25 for assistance. In emergencies, you can go to Eastbourne Town Hall, Grove Road to be put in touch with the Housing Solutions team/Specialist Advisor for Rough sleepers.

Salvation Army Services include:

- Showers available Mondays, Wednesdays and Fridays from 10am – midday

Clothes washing facilities • Hot drinks and snacks available (small fee)

Advice and help, drop-ins, signposting, computers, phones available. Open Monday – Thursday 10am – 2pm, Fridays 8.30am – 1.30pm. Drop into 149 Langney Road, Rebourne Centre, Eastbourne, East Sussex

Email: Eastbourne@salvationarmy.org.uk or phone: 01323 417149

Matthew 25 Daycentre

Provides food, clothing and basic necessities. Breakfast is provided daily with lunch provided on Mondays, Wednesdays and Fridays. Open Monday – Friday 8am – 2pm

Drop in to Matthew 25 Mission, Brodie Hall, Seaside, Eastbourne, BN22 7NN. Phone 01323 726960

BHT Housing Advice

Provides free and confidential specialist housing advice for rough sleepers or those at risk of rough sleeping. Open Monday – Thursday 9am – 5pm, Friday 9am – 4.30pm. For an appointment with a housing advisor, Email eastbourneadvice@bht.org.uk or phone 01323 642615 or drop into Eastbourne Advice Centre, Unit 6 Highlight House, 8 St Leonard's Road, Eastbourne, BN21 3UH.

Rough Sleepers initiative (RSI)

RSI works with the most complex rough sleepers across Eastbourne and Hastings. RSI provides intensive assessment and support work by a multi-disciplinary team and statutory services to break the cycle of rough sleeping. They help rough sleepers to access services, provides support and access into temporary accommodation. The RSI also helps people access longer – term housing. This service has staff based at the Salvation Army and Matthew 25 day centres. Rough Sleeper Outreach and Street Engagement sessions 4 – 7 in the morning, every Tuesday and Friday which helps rough sleepers get in touch with local services and provides support. Referrals to this service are via the council's housing needs team and via other rough sleeper services.

Health Services

There are no walk in GP surgeries in Eastbourne. If you need help to register with a GP surgery, the support services mentioned above will be able to help you with this.

If you have substance misuse issues, you can self refer or have a referral made for you to STAR;

STAR Drug & Alcohol Service STAR provides a range of support and treatment options for adults affected by alcohol or drugs. Lift House, 6 St. Leonards Road, Eastbourne BN21 3UH Phone: 0300 303 8160, or email eastsussex.firststep@cgl.org.uk.