

Eastbourne Knowledge Test Guidance Document (DUAL DRIVER LICENCE)

Any driver applying to Eastbourne Borough Council for a Dual Hackney carriage/Private hire Driver Licence must sit and pass a knowledge test, to help demonstrate that they possess a basic understanding of the Highway Code, taxi/private hire legislation, Council policy, as well as knowledge of the local area, Numeracy, safeguarding and disability awareness.

From the 1st April 2024, the Knowledge test will be adapted and changed following feedback with the Eastbourne Borough taxi and private hire trade.

The knowledge test includes questions on locations of places of interest, policy and law, highway code, road signs, numeracy, safeguarding, and disability awareness.

Applicants are limited to three attempts at the test per application and the test must be passed within six months of receipt their application. If they fail the tests, their application will be rejected, and they must wait for at least six months before reapplying.

Any person found cheating will be disqualified from the test and will not be granted a licence for at least three years.

Applicants are required to provide photographic identification on the day of the test, for example a passport, and if they fail to provide photographic ID their test will be cancelled. The cost of the first knowledge test is included in the application fee. Each subsequent test is paid for at the time of booking and the fee is non-refundable.

This is a COMPUTERISED MULTIPLE CHOICE TEST. Every question will have one correct answer from a choice of four. You will sit on a webcam session with an examiner. You will be able to see all questions and answers on screen and the examiner will read the question and potential answers to you. You will tell the examiner which option you wish to select, and the Examiner will click on that answer. The questions are randomly selected for each section of the test.

Please fully read this guide to ensure that you give yourself every opportunity to pass the test. You will be contacted to book your knowledge test after passing your English language test and receipt of your DBS certificate.

The Examiner will run through a 'demo' question with you prior to the undertaking of the official knowledge test

The Knowledge test is divided into 8 sections, with 50 Questions in total:

Subject	Number of Questions	Pass Mark
Routes	10	8
Places	10	8
Road Signs*	3	5
Highway Code*	3	
Numeracy	5	4
Conditions	9	7
Disability	5	4
Safeguarding	5	4
TOTAL	50	40

*Road Signs and Highway code are classed as 1 section and so the pass mark is 5 marks out of 6 questions (3 Highway code and 3 Road signs)

** Questions on Disability and safeguarding awareness will be related to your Bluelamp trust training that you have previously undertaken.

Time allowed- 60 minutes

KNOWLEDGE TEST RULES

1. Please ensure that you arrive to take the test no later than 10 minutes before the scheduled start time. To ensure that your camera, microphone and computer device are functioning. Please be aware that anyone who is late will not be able to sit the test.
2. You will be required to present your DVLA driving licence to the examiner. Please ensure that you have your DVLA driving licence ready and available to see on request.
3. Prior to the Knowledge test being undertaken you will be required to show the examiner the room and your surroundings to ensure there is no Cheating
4. You are not allowed to leave the room during the test. Leaving the room will terminate the test and the test will be classed as VOID
5. Any person caught or suspected of cheating will be automatically disqualified from the test and this may result in your application being invalidated and returned to you.

Knowledge Test – Pass

If you pass the test, then your application will be moved onto the next stage

The questions on subsequent tests will not necessarily be the same as those previously attempted.

Re-Test fee- £52.50

Applicants are limited to three attempts at the test per application and the test must be passed within six months of receipt their application. If they fail the tests, their application will be rejected, and they must wait for at least six months before reapplying.

Section Details-

Section 1- Routes

You will be asked to confirm questions related to routes of travel in the Eastbourne area. You will be presented with 4 possible answers of which you must choose one. You will be asked to identify the most effective route from one place of interest to another and you will be asked to identify the road names that join main roads & Roundabouts in Eastbourne

Example Question:

List the roads that get from Eastbourne Town Hall to Cavendish Hotel in the shortest route?

Section 2- Places

You will be asked a series of questions based on places of interest within the Eastbourne Borough

You will be asked the road name of which a place of interest is located on. Places of interest include Places of Worship, Licensed venues, Industrial estates and popular tourist destinations.

Example Question:

Which Road is (Place of Interest) found on?

Section 3- Road Sign

You will be presented with a series of pictures of road signs and asked to identify what it means. There will also be questions on road markings and their meaning. It is strongly recommended that you purchase a current copy of 'The Highway Code' to be able to learn this information. **This information can also be found online [here](#)**

Example Question:

What does this sign mean?



Section 4- Highway Code

You will be presented with a series of questions based on the Highway Code. It is strongly recommended that you purchase a current copy of 'The Highway Code' to be able to learn this information. **This information can also be found online [here](#)**

There will be questions on:

- Speed Limits on different types of roads
- Stopping distances
- Seatbelt regulations
- What to do in an emergency
- Tyres and vehicle maintenance

Section 5- Numeracy

You will be asked questions related to counting and basic numeracy

Example Question:

If a customer hands you a £20 note for a journey costing £7.32, How much change would you give them?

Section 6- Conditions

You will be asked multiple questions on Eastbourne Borough Council taxi and private hire conditions of Licence. These can be found in the [Eastbourne Borough Council Taxi and Private Hire Guidance](#):

Example question:

Which one of these is NOT a Condition of Licence?

- 1) The Driver must not display any visible body hair while carrying customers**
- 2) The driver shall be clean and tidy in appearance at all times and dressed smartly with long or short sleeved shirt or blouse and long trousers, tailored shorts or skirts. Suitable footwear for driving must be worn.**
- 3) The driver when hired to drive to a particular destination shall proceed to that destination by the shortest available route unless otherwise instructed by the hirer.**

Section 7- Disability

You will be asked questions relating to the BlueLamp Trust course that you will have undertaken previously. **The link to Bluelamp Trust can be found [here](#)**

Section 8- Safeguarding

You will be asked questions relating to the BlueLamp Trust course that you will have undertaken previously. **The link to Bluelamp Trust can be found [here](#)**

APPENDIX 1

Please make yourself familiar with the below and surrounding roads.

(Please note that this is not an exhaustive list)

A2021	Northbourne Road
A2290	Ramsey Way
A22	Ringwood Road
A259	Royal Parade
Atlantic Drive	Rotherfield Avenue
Ashgate Road	Priory Road
Beach Road	Prince William Parade
Beachy Head Road	Paradise Drive
Beatty Road	Pennine Way
Belmore Road	Saffrons Road
Broderick Road	Sevenoaks Road
Carlisle Road	Silverdale Road
Cambridge Road	Sorrell Drive
Cavendish Road	South Street
Central Avenue	Southbourne Road
Chatsworth Gardens	Southern Road
Cornfield Terrace	Southdown Road
Cross Levels Way	St Anthonys Avenue
Decoy Drive	St Johns Road
Denton Road	St Philips Avenue
Eastbourne Road	Sturdee Close
East Dean Road	Tutts Barn Lane
Eldon Road	Percivil Road
Foxglove Road	Princes Road
Friday Street	Ringwood Road
Hide Hollow	Ramsay Way
Kings Drive	Upperton Road
Hazelwood Avenue	Victoria Drive
Grove Road	Warren Hill
Jubilee Way	Wartling Road
Langley Rise	Willingdon Road
Lottbridge Drove	Willingdon Drove
Long Beach Close	Willingdon Park Drive
Larkspur Drive	
Maywood Avenue	
Meads Road	

APPENDIX 2

Please familiarise yourself with the below places of Interest

(Please note that this is not an exhaustive list)

Avalon Nursing Home	The All Souls Church
Cavendish School	The Arlington Arms
Copperfields Nursery	The Beacon Shopping Centre
Crown Public House	The Bear Club
Duke Of Devonshire Public House	The Crown And Anchor Public House
East Beach Hotel	The Gr/Eat Restaurant
Eastbourne Borough Council Office	The Hart Public House
Eastbourne Central Library	The Haven Primary School
Eastbourne Cocktail Club	The Hurst Arms
Eastbourne Crematorium	The Lathom Hotel
Eastbourne Railway Club	The Motcombe Swimming Pool
Eastbourne Railway Station	The Samaritans
Enterprise Shopping Centre	The Ship Public House
Gildridge House School	The Toby Carvery
Greek Orthodox Church	The View Hotel
Harry Ramsdens	The Willingdon Trees Community Centre
Heron Park School	The Ymca Eastbourne
Shinewater Community Centre	Vets Now- Emergency Out Of Hours Vet Service
Hydro Hotel	Victoria Baptist Church
Jewish Synagogue	
Langley Shopping Centre	
Martello Public House	
Masonic Hall	
Muslim Mosque	
Oban Hotel	
Paperlane	
Park Practice	
Parklands Infant School	
Ratton School	
Royal Engineers Club	
Royal Golf Club	
Saffrons Sports Club	
Sea Cadets Club	
Shakeaway	
Southwinds Cattery	
Springfield Nursing Home	
St Andrews School (Private)	
St Giles College	
St Wilfrids Hospice	
Sussex Police Custody Centre	
Taylors Wine Bar	
The Academy Cocktail Bar	